



Community Resource Manual

Homeless Shelters

Casa Youth Shelter
10911 Reagan Street
P.O. Box 216 Los Alamitos, CA 90720

- **Phone Number:**
562-594-6825
- **Email & Web Address:**
agency@casayouthshelter.org
<http://www.casayouthshelter.org>
- **Hours of Operation:**
Shelter hours: 24 hours a day, 7 days a week.
Administrative hours: Monday - Friday, 8:00 a.m. to 5:00 p.m.

PST Clinical hours: Monday - Friday 9:00 a.m. to 9:00 p.m. PST.

- **Services Provided:**

Casa Youth Shelter offers a variety of counseling, educational, and shelter support programs & services. Among these are Crisis Shelter Care, Individual Counseling, Family Counseling, Group Activities & Educational Classes, Youth Development Program, (YDP) Undergraduate Student Fieldwork Program, Graduate Student Fieldwork Program, In-house Volunteer Program, Ayudantes de Casa (Casa's Helpers) as well as Casa Auxiliary.

- **Population Served:**

Youth (under age of 18) and runaways/homeless

- **Interpreter Availability:**

Will provide an interpreter if deaf client comes into the shelter and request is made with prior notice.

Action Emergency Homeless Shelter

370 Main Street
Gloucester, MA 01930

- **Phone Number:**
978-283-4125
- **Email & Web Address:**
admin@actioninc.org
<http://www.actioninc.org/shelter.html>
- **Hours of Operation:**
5:00 p.m. to 8:00 a.m., seven days a week, 365 days per year.
- **Services Provided:**
Bed and two hot meals on a nightly basis, on-site mental health and substance abuse counseling, medical referrals, housing advocacy & search, job counseling & referrals, employment & training assistance, benefits & medical insurance counseling, advocacy, income maintenance, crisis counseling, provide Spanish translator, handicap accessible and up to 90 days stay.
- **Population Served:**
Homeless men and women over age 18
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if request is made in advance.

N Street Village, Inc.

Program: Bethany Women's Center
1333 N Street NW
Washington, DC 20005

- **Phone Number:**
202-939-2016
202-319-1508 (fax)
- **Email & Web Address:**
info@nstreetvillage.org
<http://www.nstreetvillage.org>
- **Hours of Operation:**
Monday-Fridays: 7:30 a.m. to 4:00 p.m.
Weekends: 9:00 a.m. to 4:00 p.m.
- **Services Provided:**
Case Management, disability benefits, Section 8 housing, medical attention for chronic problems, reuniting with child, safety plan to leave violent partner and substance abuse recovery.
- **Population Served:**
Homeless women
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if request is made in advance.

Berkeley Oakland Support Services (BOSS)

2100 M. L. King (at Addison)
Berkeley, CA 94701

Mailing Address:

Berkeley Oakland Support Services (BOSS)
P.O. Box 1996
Berkeley, CA 94701
USA

- **Phone Number:**
510-848-3378
510-848-3407 (fax)
- **Web Address:**
http://apps.grassroots.org/shelter_links/235.shtml
- **Hours of Operation:**
Monday - Friday: 9:00 am. - 5:00 p.m.
- **Services Provided:**
Emergency Shelter, legal Services, advocacy, transitional housing — family and victims advocacy.
- **Population Served:**
Alameda counties homeless men and women, mentally disabled, and the poor.
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if requested in advance.

Bread for the City

1525 Seventh Street, NW
Washington, DC 20001

- **Phone Number:**
V/TTD: 202-265-2400
Fax: 202-745-1081
- **Web Address:**
<http://www.breadforthecity.org>
- **Hours of Operation:**
Monday - Friday: 9:00 a.m. - 4:00 p.m.
- **Services Provided:**
Provide a wide range of counseling, referral and case management services. Staff members help clients apply for public benefits including Social Security Disability Income and Medicaid. Clients receive individual counseling from social workers as well as help accessing a wide range of services available throughout the city.
- **Population Served:**
Homeless men, women and families; must be at least 18 years old
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if request is made in advance.

Bridge for Runaway Youth, Inc.
220 Emerson Avenue South
Minneapolis, MN 55405

- **Phone Number:**
V/TDD: 612-377-8800
Fax: 612-377-6426
- **Email & Web Address**
info@bridgeforyouth.org (contact person: Ed Murphy)
<http://www.bridgeforyouth.org>
- **Hours of Operation:**
24-hours a day / 7 days a week
- **Services Provided:**
The Bridges services are free and confidential and available 24 hours a day. They provide immediate shelter and safety for youth in crisis, with caring and experienced counselors to help them find solutions to the difficulties they face. They also work with both parents and youth helping them resolve family conflicts and rediscover their common ground. Also provided is help to young people so they may reconnect with family, school, and community; strengthening families and helping prevent youth homelessness. In addition they provide a 24-hour hotline: 612-377-8800, 24-hour walk-in counseling, 14-bed emergency shelter for youth ages 10-17, family centered counseling, street outreach to runaway and homeless youth, 8-bed transitional living program for homeless youth, ages 16-21, 24-units scattered-site permanent housing with support services for homeless youth, 16-21, and services in the western suburbs through a collaborative with Teens Alone.
- **Population Served**
Runaway Youth/Homeless teenagers 10-17
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if the request is made in advance.

Central Arizona Shelter

230 South 12th Avenue
Phoenix, AZ 85007-9974

- **Phone Number:**
602-256-6945
- **Web Address:**
<http://www.cass-az.org>
- **Hours of Operation:**
Operation hours: 24 hours/7 days a week.
- **Services Provided:**
Shelter Programs: The main facility shelters approximately 400 homeless men, women, and working men and women. Shelter clients are provided with shower and laundry facilities, hygiene items, clothing, and beds for those with medical needs, and food from St. Vincent de Paul, André House, and St. Mary's Food Bank. Vista Colina Emergency Family Shelter: In addition to their main facility, CASS houses thirty homeless families with children at the Vista Colina Emergency Family Shelter in North Phoenix. Even after families have successfully left Vista Colina, the follow-up program, CASS Cares, provides follow-up case management. Families may receive food boxes, discount bus passes, and clothing.
- **Population Served:**
Homeless Men, Women and Children
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if requested in advance.

Commercial Street Inn

280 Commercial Street

San Jose, CA 95112

- **Phone Number:**
408-221-1630
- **Web Address:**
<http://www.innvision.org/index.html>
- **Hours of Operation:**
4:30 pm to breakfast the next morning
- **Services Provided:**
Clients have meetings with case managers, computer classes for Mom, after-school tutoring for the kids, then dinner & beds. Families have their own private rooms with bunk beds for the kids and a place to store clothes and toys. After breakfast every morning the doors close again while the kids go to school and the women begin to make progress toward a fresh start by visiting the nearby Georgia Travis Center for counseling and classes. They have 55 beds and allow up to 90 day stays.
- **Population Served:**
Homeless Women and Children; specialize in Latino Culture
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if the request is made in advance.

Friends of the Deaf Service Center, Inc.

7525 83rd Street North

Seminole, FL 33777

- **Phone Number:**
V/TTD: 727-541-4488 or 727-399-9983
Fax: 727-541-3051 or 727-399-9508
- **Web Address:**
<http://www.deafservicecenter.com>
- **Hours of Operation:**
Monday - Friday: 8:30 a.m. - 5:00 p.m.
- **Services Provided:**
Case management services, independent living skills training, sign language classes, workshops/training, after school program for deaf & hard-of-hearing children, counseling and resource library.
- **Population Served:**
Homeless deaf and hard-of-hearing men, women, and families; only need one member of family to be deaf.
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if the request is made in advance.

Homeless Intervention Services Center (H.I.S. Center)

110 Q Street
Lincoln, NE 68501-0636

- **Phone Number:**
402-475-1303
- **Web Address:**
<http://www.peoplescitymission.org>
- **Hours of Operation:**
Overnight stays, 7 days a week
- **Services Provided:**
The H.I.S. Center, built in 2004, has 90 dormitory beds, and can accommodate 20-30 additional guests on floor mats (for a total of 120 men). As part of their stay at the H.I.S. Center, men are provided with a bed, breakfast and dinner, showers, clean clothing, personal hygiene items, employment assistance, laundry facilities, and mail services. Guests who are working can get a bag lunch. In addition, these men have access to one-on-one counseling, and are encouraged to participate in Bible studies and chapel services.
- **Population Served:**
Homeless men only
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if request is made in advance.

Homeless Outreach Advocacy Program

694 Church St. NW

Salem, OR 97301

- **Phone Number:**
503-588-5827
- **Web Address:**
<http://www.northwesthumanservices.org/hoap.shtml>
- **Hours of Operation:**
24-hours! 7 days a week! 365 days a year.
- **Services Provided:**
Help the client obtain services from other agencies, achieve a stable income, obtain health insurance, and find housing. Case managers also provide crisis intervention and counseling, psychosocial education, skills training and therapeutic support, to integrate the client into the community and improve quality of life. The H.O.A.P. Drop-In Center is a safe place with coffee and pastries, a lunch program, phones, clean clothing, showers and laundry facilities. The center also provides a stable mailing address, a chance to socialize, and a location for educational activities. Psychiatric services and medication management are provided on-site and transportation is provided four days a week to West Salem Clinic for physical and mental health care.
- **Population Served:**
Homeless men and women in general; specialize in those with mental illnesses.
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if request is made in advance.

Neighborhood Center for Homeless People (NCHP)

237 East 77th Street
New York City, NY 10011

- **Phone Number:**
212-861-0704
- **Web Address:**
<http://www.ncsinc.org/archive-2003.shtml>
- **Hours of Operation:**
24-hours! 7 days a week
- **Services Provided:**
Outreach teams, food programs, hospitals, police officers and social service organizations refer homeless people living on the streets to NCHP for food, showers and clean clothing. A staff of professional social workers is available to engage clients in services that will lead to transitional or permanent housing. NCHP offers both on-site services and referrals for drug treatment, detoxification, psychiatric treatment, group and individual counseling, vocational and educational services and placement in housing.
- **Population Served:**
Homeless men and women
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if request is made in advance.

Parent Pathways

96 Zuni Street
Denver, CO 80223-1209

- **Phone Number:**
303-733-7686
303-733-4119 (fax)
- **Email & Web Address:**
info@parentpathways.org
<http://www.parentpathways.org>
- **Hours of Operation:**
8:00 am - 5:00 pm Monday — Friday
- **Services Provided:**
Housing: transitional housing, life skills training, support services for homeless families enrolled in the program, Professional case management, Referrals for other services, Life skills classes for housing clients such as: managing credit and budgeting, homeownership, accessing mainstream resources and parenting skills development.
- **Population Served:**
Homeless families with children under 18 (adults must be between the ages of 16 and 25).
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if request is made in advance.

SNAP East Central Office

500 S. Stone
Spokane, WA 99202

- **Phone Number:**
509-456-7106
- **Web Address:**
http://www.snapwa.org/services_homeless_contact.php
- **Hours of Operation:**
24-hours/7 days a week
- **Services Provided:**
Housing, case management, food, clothing, phone messaging, life skills classes, and child care. Family Development Specialists provide intensive case management for clients, especially in the first few months of program participation. SNAP will work with you to: identify specific goals clients want to achieve during your time in the Program, as well as steps clients need to take to accomplish the goals. Clients will also be asked to: work on a budget, attend life skills classes, and attend monthly case review meetings.
- **Population Served:**
Homeless couples, couples with children, single parents, pregnant women, single adults (on an occasional basis).
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if request is made in advance.

St. Martin's Hospitality Center
1201 3rd St NW
Albuquerque NM 87102

- **Phone Number:**
505-843-9405
505-843-9405 (fax)
Meals: 505-843-9797
Alliance Job Services: 505-764-8231
- **Web Address:**
<http://www.stmartinshospitalitycenter.com>
- **Hours of Operation:**
Mental Health Counseling Administration: 8:00 am - 5:00 am
Monday-Friday
Service Offices: Monday- Friday 8:00 am - 4:00 pm
- **Services Provided:**
Day shelter, housing, employment services and behavioral services.
- **Population Served:**
Homeless, mentally ill, impoverished, institutionalized, chemically abusing and/or dependent, isolated individuals and families.
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if request is made in advance.

Grief & Bereavement Counseling

Kara Services

Mailing Address
457 Kingsley Avenue
Palo Alto, CA 94301

- **Phone Number:**
650-321-5272
- **Email Address:**
<http://www.kara-grief.org>
- **Hours of Operation:**
Monday - Friday
9am - 4pm Pacific Time
- **Services Provided:**
Services provided for people who went through a life-threatening illness and / or bereavement. Services also provided; peer counseling for those who are grieving the death of a loved one and those who are facing their own death. Provide one to one emotional support and grief support groups.
- **Population Served:**
They served children, teenagers and adults, parents, seniors and same-sex partners. Kara Grief Support and Education for our community provides service for anyone including minority groups and they are open to anyone who needs grief counseling and support.

- **Interpreter Availability:**

They have never served any deaf or hard of hearing clients. They do not know how and do not have the resources for sign language interpreters.

Holy Cross Home Care and Hospice, Holy Cross Bereavement Center

11800 Technician Road Suite 240
Silver Spring, Maryland 20904

- **Phone Number:**
301-754-7740
Bereavement Coordinator: 301-754-7742
- **Email Address:**
posnef@holycrosshealth.org
- **Hours of Operation:**
Office hours - 8:30 - 4:30
Support group for anyone who has experienced a recent death of a loved one — Wednesdays, 5:30 - 7pm
- **Services Provided:**
For those who have experienced the loss of a spouse or significant other, the loss of a child, parent, sibling or other close loved one.
- **Population Served:**
Holy Cross Bereavement Center provides services to many people of different ethnic backgrounds. They also have provided African Americans, recent immigrants from West Africa, South American, Central America, Asia; traditionally these people are less likely to seek out bereavement support but they make an effort to contact each of them to offer this support to them. They have worked with people with mental disability such as high functioning mental retardation and individuals with brain injuries who have cognitive deficits and also individuals who are blind.
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if request is made in advance.

Hospice of Philadelphia
One Winding Drive
Philadelphia, Pennsylvania 19131

- **Phone Number:**
215.581.2046
- **Web Address:**
www.vnaphilly.org
- **Hours of Operation:**
8:30a. to 5 pm
- **Services Provided:**
(Hospice specifically provides services to people that are terminally ill and have either chosen or have been told by their doctors that there is not an aggressive treatment for their illness and who want to go home to their families and receive services there. The services that they get are a nurse, a social worker, home health aide, a volunteer, a chaplain who are all available 24 hours a day.)
Provided grief counseling for 13 months after the patient passes away.
- **Population Served:**
Everyone
- **Interpreter Availability:**
They provided interpreters for people that speak different languages. If they need a sign language interpreter, they have the resources to get one.

Point of Hope Grief Counseling

6565 Arlington Blvd Suite 501
Falls Church, Virginia 22042

4401 Connecticut Avenue Suite 700
Washington, DC 20008

- **Phone Number:**
1-800-255-3042 (Grief Counseling Center)
703-538-2044 (Point of Hope Grief Counseling)
1-800-869-2136 (Intake for hospice)
703-538-2076 (Capital Hospice)
- **Email & Web Address:**
www.capitalhospice.org
dhill@capitalhospice.org
(Grief Counseling Center)
- **Hours of Operation:**
9am - 5 pm Monday - Friday
- **Services Provided:**
Capital Hospice offers hospice services to anyone who qualifies with a medical condition with 6 months or less to live. After the patient dies, one of the bereavement counselors contacts the family to offer grief counseling and grief education.
- **Population Served:**
Offer is open to anyone who needs support.
- **Interpreter Availability:**
Do not have an interpreter that they know of however, they have had one deaf client and used her husband as her interpreter. After her mother died, the grief counselor offered bereavement service to her through email.

Grief Support Service

3642 E. Bay Street
Duluth, Georgia 30096

- **Phone Number:**
770-232-1221
- **Email Address:**
Wish not to provide it
- **Hours of Operation:**
leslieandroy@mindspring.com
- **Services Provided:**
Serve most of her patients who have had a death or loss of a loved one but mostly from divorce and separations. It is counseling on a private basis, one on one to help people through their loss.
- **Population Served:**
Work pretty much with people in the Atlanta, Georgia area by appointment. (Receiver did not feel comfortable answering my questions)
- **Interpreter Availability:**
Counselor has not worked with any deaf, hard of hearing or blind people. Does not have any resources for deaf and hard of hearing population but are more than willing to work with them.

Bereavement Counseling Center
11576 Morrison Street
North Hollywood, California 91601

- **Phone Number:**
818-906-8832
- **Email Address:**
Does not have its own email address
- **Hours of Operation:**
9 - 5 pm
- **Services Provided:**
Bereavement Counseling Center provides counseling for persons who have lost someone. Also, provides group treatment for survivors after a suicide.
- **Population served:**
Serves all ages and minority groups.
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if request is made in advance.

Grief Support Center

3385 Hill Drive
Duluth, Georgia 30096

- **Phone Number:**
770.622.4207
- **Email Address:**
larry@coachus.net
(Dr. Larry Webb)
- **Hours of Operation:**
Work by appointment only.
- **Services Provided:**
Dr. Larry Webb counsels out of land cross church in Norcross.
Dr. Webb assists families and individuals in grief primarily but also in other areas of life transition as well.
- **Population Served:**
Open to anyone.
- **Interpreter Availability:**
Never met or served anyone who is deaf or hard of hearing.

Ainanda The Panda

1000 73rd St. Suite 12
Des Moines, Iowa 50311

- **Phone Number:**
515-223-4847
- **Email & Web Address:**
<http://www.amandathepanda.org>
jzpanda@aol.com
- **Hours of Operation:**
8:30 - 5 pm
- **Services Provided:**
This agencies service consists of counseling, support and educated for those who are grieving the loss of a loved one through accident, illness or suicide. They also provide weekend camps, support groups, home visits, and holiday parties to help them deal with the anniversary of the death.
- **Population Served:**
The Support for Grieving Children and Families agency provides services for children, families, teens, adults and every one of any race and minority groups.
- **Interpreter Availability:**
This agency has not served any deaf or hard of hearing clients, as far as they know. They are more happy to provide an interpreter if one requests.

Journey of Hope

3900W. 15th Street, Suite 306
Piano, Texas 75075

- **Phone Number:**
972-964-1600
- **Email Address:**
director@johgriefsupport.org
- **Hours of Operation:**
Office hours: 10am - 4pm
Friday — by appointment
Evening group sessions: 6:30 am – 8:00 pm
- **Services Provided:**
This organization provides group sessions twice a month and grief support for children ages 3 to 18 along with their guardian or parent.
- **Population Served:**
Children, teens, parents, families, adults, and minority groups as well.
- **Interpreter Availability:**
Have not served any deaf or hard of hearing people but would be happy to try and learn how to provide an interpreter.

Good Grief Center
510 10th Avenue
Munhall, Pennsylvania 15120

- **Phone Number:**
412-461-1776

- **Email & Web Address:**
www.ggconline.org
www.goodgrievecenter.com

- **Hours of Operation:**
Monday - Friday: 9 - 5 pm
Have evening hours and some Saturday hours as well.

- **Services Provided:**
Offer peer support, support groups, listing of therapist who deal with grief and have a lending library with printed material CDs and video tapes that can be borrowed or used on site. Additionally, they provide some workshops and seminars which are taking grief out into the community to provide some education about the grief process.

- **Population Served:**
Good Grief Center encourages people of all nationalities, races, religions to come to the center and talk about their culture and how they grieve. They feel they can learn from them and want to learn from them as well as going out to their communities and churches.

- **Interpreter Availability:**
Have not served deaf or hard-of-hearing clients. They do not know how to go about it. They are willing to contact the school for the deaf, which is located not far from where they are located for more information on how to provide an interpreter or to work with deaf and hard-of-hearing people.

Capital Hospice

6565 Arlington Blvd., Suite 501
Falls Church, Virginia 22042

4401 Connecticut Avenue NW, Suite 700
Washington, DC 20008

- **Phone Number:**
Capital Hospice to 703-538-2076
Grief Counseling Center (24/7) 1-800-255-3042
Intake for Hospice — 1-800-869-2136
- **Email & Web Address:**
www.capitalhospice.org
dhill@capitalhospice.org
wendymaiwurm@capitalhospice.org
- **Hours of Operation:**
9am - 5 pm Monday - Friday
- **Services Provided:**
After a patient dies, a bereavement counselor contacts the family to offer grief counseling and grief education. Capital Hospice has patient care funds to help those who do not have insurance. Bereavement services are included in hospice benefits. If someone has a death in the family but are not with hospice, they offer grief counseling on a sliding scale bases. They offer a number of support groups, which are without charge.
- **Population Served:**
Capital Hospice offers hospice services to anyone who qualifies with a medical condition where their Doctor indicates they have six months or less to live. It is available to anyone who qualifies.
- **Interpreter Availability:**
Will provide an interpreter if a deaf client comes into the shelter and if request is made in advance.

A Place of Hope
307 S. Seneca
Bartlesville, Oklahoma 74006

- **Phone Number:**
91-.336-1510

- **Email Address:**
<http://www.geocities.com/aplaceofhope/aplaceohope@yahoo.com>

- **Hours of Operation:**
Office hours: 9 - 5 pm

- **Services Provided:**
Provide grief support to children, ages 3 to 18 who have experienced the loss of their loved one through death. Provide support groups. Provides their service at no cost.

- **Population Served:**
A Place of Hope serves children, ages 3 to 18 and families. As of now, they have served almost one hundred children from sixty families.

- **Interpreter Availability:**
Have not had any deaf or hard of hearing clients, nor any resources on how to provide interpreters.

Bo's Place
10050 Buffalo Speedway
Houston, Texas 77054

- **Phone Number:**
71-.942-8339
- **Email & Web Address:**
info@bosplace.org
- **Hours of Operation:**
8:30am to 5:30 pm Monday to Friday
- **Services Provided:**
Provide evening and daytime group support programs, education and training service, grief support to children who have experienced death of a parent or sibling and grief support for Spanish speaking families with children.
- **Population Served:**
Bo's Place serves children, teens, families, adults, Hispanic and other minority groups. Open to anyone who is in need of grief support.
- **Interpreter Availability:**
They will provide interpreter.

Amelia Center
1513 4th Avenue South
Birmingham, Alabama 35233

- **Phone Number:**
205.251.3430

- **Email & Web Address:**
<http://www.ameliacenter.org>

- **Hours of Operation:**
Office hours: 8:00 a.m. - 4:30 p.m.
Appointments are available after 4:30 p.m.
Bereaved parents/adults group — meet on 2nd and 4th Monday of each month from 6:30 a.m. to 8:00 p.m.

- **Services Provided:**
Provides emotional support, grief counseling and help to deal with theft emotion. Provides a supportive atmosphere where individuals can express and talk about their grief. Also provides support groups, training and education on grief.
Also, respond to school crisis where a student or teacher is killed. There, they provide Critical Incident Stress Management (CISM) (www.icisf.com).

- **Population Served:**
Serves children, teens, parents, and families of any race and ethics. Serves minority groups as well. They treat anyone who is experiencing grief.

- **Interpreter Availability:**
Have not met with any deaf or hard of hearing clients but are willing to provide one.

Montgomery Hospice
1355 Piccard Drive, Suite 1000
Rockville, Maryland 20850

- **Phone Number:**
301-0921-4400
- **Email Address:**
<http://www.montgomeryhospice.org>
- **Hours of Operation:**
Monday - Friday, 8:00 a.m. – 5:00 p.m.
- **Services Provided:**
The Bereavement counselors provide support and follow-up to family members and friends of hospice patients for 13 months after a patient's death. Their service also consists of listening, educating and caring for those who have lost the loved one. They also offer grief support groups and workshops for them to share their grief. Additionally, the Bereavement Care Team offers training and education on grief to government agencies and businesses.
- **Population Served:**
Open to anyone of any race, minority groups and ethnicity, including deaf and hard-of-hearing individuals.
- **Interpreter Availability:**
Yes, they provide interpreters and they also do train some deaf volunteers.

Grief & Bereavement Counseling

Deaf Blind Service Center

1620 18th Ave., Suite 200
Seattle, WA 98122

- **Phone Number:**
509-0542-9823
- **Email Address:**
info@seattledbcs.org
- **Hours of Operation:**
Monday – Friday
The front office and phones are open from 9:00 a.m. - 4:00 p.m.
On Fridays the front office phone closes at noon but you may leave a message on the machine.
- **Services provided:**
Information and Referral
Community Newsletter and Meeting Room
Individual Advocacy and Case Management
System Change Advocacy Support Service Provider (55W) Program
Senior Citizens Services and Education Classes
Professional-to-Professional Services, which include technical training and consultation
Videoconferencing Training to low-vision Deaf-Blind Participants
Leadership Participation in the National SSP Pilot Project

- **Population Served:**

Deaf Blind Service Center offers services to residents of the state of Washington over the age of 16 who experienced an initial severe loss of hearing and/or vision prior to the age of 65 and who are now Deaf-Blind or have a situation which will result in Deaf-Blindness.

- **Interpreter Availability:**

All of the communication takes place there through Braille, close vision or tactile. Most of the staff who works there is required to learn how to communicate with the deaf-blind.

**TACID- Tacoma Area Coalition
for
Individuals with Disabilities**

6315S. 19th Ave.
Tacoma, WA 98465

- **Phone Number:**
253-565-5445 TTY
253-565-9000 Voice
253-565-5578 FAX
1-877-538-2243 Toll Free Voice
1-877-551-3323 Toll Free TTY
V.P. 253-5653486
- **Email Address:**
Chris@tacid.org
- **Hours of Operation:**
Office Hours: 9:00 a.m. – 5:00 p.m., Monday - Friday
- **Services Provided:**
They provide advocacy, education and training, information and referral, reference library, video conferencing facility and training, outreach services, how to get an interpreter, where to buy signaling and communication devices, American Disabilities Act (ADA) and state laws regarding rights to a successful communication.
- **Population Served:**
TACO will serve the deaf, deaf-blind, and hard-of-hearing population with no restrictions on race or age.
- **Interpreter Availability:**
They will provide an interpreter. TACID will also show you and educate you how to get your own interpreter for those who don't know how to request an interpreter.

Abused Deaf Women's Advocacy Services

4738 11th Ave NE
Seattle WA 98105

- **Phone Number:**
206-726-0093
- **Email & Web Address:**
adwas@adwas.org
- **Hours of Operation:**
Office hours: 9:00 a.m. – 5:00 p.m., Monday - Friday
- **Services Provided:**
Safe home with good shelter. They do different activities such as art therapy, one on one counseling, and group discussions. They also offer some classes.
- **Population Served:**
AD WAS is committed to providing services to Deaf and Deaf-Blind victims of sexual assault and/or domestic violence. The mission of AD WAS is a belief that violence is a learned behavior and it should not be tolerated.
- **Interpreter Availability:**
You have to know sign language in order to volunteer or help out.

American Sign Language & Interpreting Schools of Seattle

P.O. Box #31468
Seattle WA 98103

- **Phone Number:**
206-860-3503
- **Email & Web Address:**
aslis@juno.com
- **Hours of Operation:**
6am-9pm Mon-Friday.

- **Services provided:**

<u>Course</u>	<u>Day</u>	<u>Time</u>	<u>Instructor</u>
ASL 1 5 Credits	M/W	6:10-8:30 pm	Nuccio
COM 1 1	10/4,10/25,11/29	6:10-8:30 pm	Wildenstein
ASL 4 5	MIW	6:10-8:30 pm	Granda
COM 4 1	10/6, 11/3, 12/1	6:10 - 8:30 pm	Wildenstein
ASL 7 5	T/Th	6:10-8:30 pm	Nuccio
COM 7 1	10/10, 11/14, 11/28	6:10 - 8:30 pm	Smith
INT I 5	T/Th	6:10-8:30 pm	Smith
T&M 1 1	10/12,11/9,12/7	6:10-8:30 pm	Smith

They provide different courses for people to learn sign language to become an interpreter, and also learn about deaf culture as well.

- **Population Served:**
Anyone who is interested in learning sign language, or who wants to learn more about deaf culture and the community around them.
- **Interpreter Availability:**
N/A
You go there to learn sign language. An interpreter is not needed.

**Southwest Washington Center
of the
Deaf & Hard of Hearing**

3015 E. Evergreen Blvd.
Vancouver, WA 98661

- **Phone Number:**
360-695-3364
- **Email & Web Address:**
- **Hours of Operation:**
Office hours: 9:00 a.m. – 5:00 p.m., Monday - Friday
- **Services Provided:**
Community Program
Communication Access
Deaf Senior Citizens
Education and Training
Case Management
Advocacy
Peer Counseling
Information and Referral
Resource Lists.
Newsletter: "What's Up?!" (6 Issues a Year) Outreach Activities.
Assistive Technology
Internet Website & Community Links
Video-Conferencing
Special Equipment installation
Fundraising Events
Facilities
Space for Community Use
Resource Library
Special Equipment Store
Video Communication Program
Technical assistance for service providers
Technical information
Video Communication awareness presentations

- **Population Served:**
They serve individuals, families, friends and co-workers, as well as community partners.
- **Interpreter Availability:**
N/A
Deaf people work there, so communication access is accommodated.

**Eastern Washington Center
for the
Deaf and Hard-of-Hearing**

1206 N. Howard
Spokane, WA 99201

- **Phone Number:**
509-328-9220
- **Web Address:**
www.ewcdhh.org
- **Hours of Operation:**
Office hours: 9:00 a.m. – 4:00 p.m., Monday - Friday
- **Services Provided:**
Communication Access
Education Training
Outreach
Information and referral
Interpreting services
Video interpreting services
- **Population Served:**
SEWSCDHH provides services to Asotin, Benton, Columbia, Franklin, Garfield & Walla Walla, Kittitas, Klickitat, Grant and Yakima Counties.
- **Interpreter Availability:**
Have interpreting services in house.

**Self-help
for
Hard-of-Hearing people**
7910 Woodmont Ave. Suite 120
Bethesda, Maryland, 20814

- **Phone Number:**
301-657-2248 (voice)
301-657-2249 (TTY)
- **Web Address:**
www.hearingloss.org
There is no specific email address, you would just have to call and contact whoever you need to talk to.
- **Hours of Operation:**
Office Hours: 9:00 a.m. – 5:00 p.m., Monday - Friday.
- **Services Provided:**
Basically for membership, for the hard-of-hearing where you can purchase hearing aids.
- **Population Served:**
They will serve anyone who needs to be served, there are no limits.
- **Interpreter Availability:**
This agency doesn't get requests often for interpreters because they already have someone in the office who knows sign language.

Northwest Deaf Addiction Center

2402 Broadway
Vancouver, WA 98663

- **Phone Number:**
917-305-7809 (VOICE)
- **Email Address:**
nwdac@nwdac.org
- **Hours of Operation:**
Office hours: 9:00 a.m. – 5:00 p.m., Monday - Friday
- **Services Provided:**
They provide different classes, workshops, and community services to help people avoid addiction.
- **Population Served:**
Anyone who has a certain addiction they need help with.
- **Interpreter Availability:**
They will provide an interpreter for you if you request one in advance.

Advocates for better communication

50 Broadway 6th floor
New York, New York 10004

- **Phone Number:**
917-305-7809
- **Email Address:**
abc@lhh.org
- **Hours of Operation:**
Office Hours: 9:00 a.m. – 5:00 p.m., Monday - Friday
- **Services Provided:**
They do hearing tests, speech therapy, hearing therapy, job development and mental health for people who have mental issues. They do a lot of public outreach.
- **Population Served:**
They serve a variety of people from babies to the elderly.
- **Interpreter Availability:**
Mental health already has interpreting services provided but if you are going for a hearing test you don't need an interpreter but if you request one they will provide it for you.

Hard of Hearing Advocates

245 Prospect Street
Framingham, MA 0170

- **Phone Number:**
508-875-8662
- **Email & Web Address:**
Hoha@charter.net
- **Hours of Operation:**
Office hours: Monday, Wednesday, Friday: 9:00 a.m. – 5:00 p.m. and Tuesday, Thursday: 6:00 a.m. – 9:00 p.m.
- **Services Provided:**
Hearing aid orientation, auditory training, speech reading, and counseling are some of the services that this agency provides to the hearing impaired.
- **Population Served:**
They only serve people who have a hearing loss from infants to elderly.
- **Interpreter Availability:**
Most people don't request an interpreter, because they use their hearing devices to communicate but if they request an interpreter then they will provide one.